

Welcome to the latest Newsletter—it has been a while since the last one and there have been some major changes in the Practice.

Both practices at Milman Road have now merged and all patients are under the care of Dr Mittal & Partners.

New Team Members

Dr Janjua & Dr Bowers joined us over the summer and we are delighted to have such experienced and respected GPs join our team

Gabriella joined us last month as a Health Care Assistant—Gabriella runs the blood clinic and assists the nursing team with other duties as required. She has many years experience so you are in very safe hands.

Goodbye

Dr Bumpstead left the practice at the beginning of November after over 4 years here—we wish him well in his next ventures.

Flu Vaccine

If you have not yet got round to having your flu jab or know whether you are eligible, please call our reception team who will be happy to help you and make an appointment—it's not too late to protect yourself.

Patient Participation Group (PPG)

Our PPG is gathering real pace now and we are meeting again on Saturday 9th December at 10am at the surgery. If you would like to be involved in shaping the future of the practice, please do come along to find out more. We plan to meet 4 times per year.

Health Coaches

We are pleased to part of this pilot project which is currently involving patients with COPD, diabetes and cardiovascular disease. Please call us if you would like more information or would like to be referred to one of the health coaches to help you manage your condition.



Prescriptions

Please remember to allow 2 working days (not including weekends and bank holidays) when ordering your repeat prescriptions. For your safety, we do not take requests over the telephone. You can request your repeat medication by dropping your repeat slip into the practice, by emailing us at DRMITAL.PARTNERS@NHS.NET or by registering for on-line access. To do this you will need to visit the practice with a form of photographic ID and one of the team will set this up for you. You can also book appointments and view your medical records with this access if you wish.

Keeping In Touch

In October this year, 291 appointments with a GP or Nurse were wasted due to non-attendance.

It is vital that you let us know if you cannot attend your appointment so that it can be offered to somebody else.

We offer a text reminder service so that you don't forget your appointment—simply call the surgery and let the reception team know your up to date mobile number and we'll do the rest!



Contact Details

Telephone : 0118 986 2286

Appointment lines open from 8am—6.30pm Monday-Friday Prescription & General Enquiries from 11am Monday-Friday
Results Line open from 2pm Monday-Friday